



VALET/DOOR PERSON/SHUTTLE DRIVER AMBASSADOR OF THE YEAR

Nominee Name: _____ Job Title: _____

Hotel Name: _____

Address: _____ City: _____ Postal Code: _____

Nominees must be past their probation period. Please provide the # of years and/or months the nominee has worked in:

Current position: _____ Current hotel: _____

Award Criteria: This award recognizes a **valet driver, door person or shuttle driver** who consistently demonstrates **great knowledge of the property, amenities, services, local areas of interest and activities**. This individual efficiently **maintains confidentiality of proprietary information and protects company assets**. They have **excellent communication skills, a friendly and welcoming demeanor** and use of **appropriate etiquette**. They demonstrate **excellent attention to detail** and a strong commitment to **maintain a high standard of service** in taking a **proactive approach to enhance the overall guest experience**.

Questions: You must answer ALL questions in the space provided. Please DO NOT surpass the word count allotted.
1) Describe how the nominee meets the criteria for the Valet Driver/Door Person/Shuttle Driver Ambassador of the Year above. Please outline specific actions taken and service offered that makes the nominee an outstanding ambassador and champion of the hotel community (MAXIMUM 2,000 characters with spaces)

2. Please provide, if available, any supporting details, comments shared from customers/supervisors, any relevant awards won by the nominee that would be applicable for this award and shows what makes the nominee stand out. (MAX 2,000 characters with spaces).

[Empty box for providing supporting details, comments, and awards.]

*PLEASE PRINT & SUBMIT FIVE (5) DOUBLE SIDED COPIES OF EACH NOMINATION
Nomination Deadline: Friday, March 1st 2019 by 12 noon (by mail/courier only- no online submissions available)
GTHA Office address: 207 Queens Quay West, Suite 404, Toronto, ON M5J*