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FOR IMMEDIATE RELEASE

HYATT REGENCY TORONTO, CANADA HAS ACHIEVED GBAC STAR™ FACILITY ACCREDITATION AS PART OF HYATT'S GLOBAL CARE & CLEANLINESS COMMITMENT

Toronto, Canada, October 01, 2020 – Hyatt Regency Toronto announced today that it has achieved Global Biorisk Advisory Council® (GBAC) STAR™ accreditation – the gold standard for prepared facilities. Guided by Hyatt's purpose, to care for people so they can be their best, Hyatt Regency Toronto's top priority for welcoming guests and colleagues is doing so with their health and well-being in mind. Under the guidance of GBAC, a Division of ISSA, the worldwide cleaning industry association, Hyatt Regency Toronto has been recognized for implementing stringent protocols for cleaning, disinfection and infectious disease prevention on property.

GBAC STAR accreditation is part of Hyatt's Global Care & Cleanliness Commitment, which builds on Hyatt's existing rigorous safety and cleanliness protocols and includes requiring a GBAC STAR cleanliness and training accreditation at each Hyatt hotel globally, a trained Hygiene & Wellbeing Leader or team at all hotels, and a cross-functional panel of trusted medical and industry advisors—including experts from Cleveland Clinic—to help Hyatt fine-tune safety protocols and consider various aspects of the entire hotel experience.

"Hyatt was the first hospitality brand to commit to GBAC STAR accreditation earlier this year and Hyatt Regency Toronto is proud to earn this recognition," said Ashok Baghel, General Manager, Hyatt Regency Toronto. "Our team members received training as part of this process. In addition, Hyatt's multi-layered Global Care and Cleanliness Commitment further enhances operational guidance and provides resources around colleague and guest safety and peace of mind."

GBAC STAR offered Hyatt Regency Toronto expert-led training and assessed its readiness for bio-risk situations. GBAC STAR validates that Hyatt Regency Toronto implements best practices to prepare for, respond to and recover from outbreaks and pandemics.

To achieve GBAC STAR™ accreditation, Hyatt Regency Toronto was required to demonstrate compliance with the program's 20 core elements, which range from standard operating procedures and risk assessment strategies to personal protective equipment and emergency preparedness and response measures. Accreditation will be complemented with regular internal and third party auditing. Learn more about GBAC STAR accreditation at www.gbac.org/star.

For more information or to reserve a stay at Hyatt Regency Toronto, please visit www.torontoregency.hyatt.com or call +1 416 343 1234. More information on Hyatt's Global Care and Cleanliness Commitment can be found here: hyatt.com/care-and-cleanliness.



About Hyatt Regency Toronto

ACCOMMODATION:

394 stylish guestrooms, including four accessible rooms and 32 suites. All Accommodations Offer; Hyatt Grand Bed®, complimentary high-speed Internet access, wired and wireless, 43-inch or larger LED television, work desk with ergonomic chair, coffee/tea maker, iHome® alarm clock radio, rollaway bed (crib upon request), complimentary bottled water.

LOCATION:

Located at 370 King Street West, Toronto, Ontario, Canada, **Hyatt Regency Toronto** is situated in the center of the city's vibrant Entertainment District, steps from everything Toronto has to offer: business and financial districts, convention centre and all major tourist attractions such as the CN Tower, Ripley's Aquarium of Canada and the Royal Ontario Museum.

TRANSPORTATION:

Toronto Pearson Int'l Airport is 26.4 km/25 minutes while Billy Bishop Int'l Airport is 2.0 km/10 minutes away.

Links:

<https://www.hyatt.com/en-US/hotel/canada/hyatt-regency-toronto/torrt>

https://www.hyatt.com/en-US/info/coronavirus-statement?icamp=psr_cvstatement_jan2020_alertbanner_en

<https://www.hyatt.com/info/global-care-and-cleanliness-commitment>

About GBAC, a Division of ISSA

Composed of international leaders in the field of microbial-pathogenic threat analysis, mitigation, response and recovery, the Global Biorisk Advisory Council (GBAC), a Division of ISSA, provides training, guidance, accreditation, certification, crisis management assistance and leadership to government, commercial and private entities looking to mitigate, quickly address and/or recover from biological threats and real-time crises. The organization's services include biorisk management program assessment and training, Forensic Restoration® response and remediation, the GBAC STAR™ facility accreditation program, training and certification of individuals and consulting for building owners and facility managers. For more information, visit www.gbac.org.

About ISSA

With more than 9,300 members—including distributors, manufacturers, manufacturer representatives, wholesalers, building service contractors, in-house service providers, residential cleaners and associated service members—ISSA is the world's leading trade association for the cleaning industry. The association is committed to changing the way the world views cleaning by providing its members with the business tools they need to promote cleaning as an investment in human health, the environment and an improved bottom line. Headquartered in Northbrook, Ill., USA, the association has regional offices in Mainz, Germany; Whitby, Canada; Parramatta, Australia; Seoul, South Korea; and Shanghai, China. For more information about ISSA, visit www.issa.com or call 800-225-4772 (North America) or 847-982-0800.

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