



**BELL PERSON AMBASSADOR OF THE YEAR**

Nominee Name: \_\_\_\_\_ Job Title: \_\_\_\_\_

Hotel Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Postal Code: \_\_\_\_\_

*Nominees must be past their probation period. Please provide the # of years and/or months the nominee has worked in:.*

Current position: \_\_\_\_\_ Current hotel: \_\_\_\_\_

**Award Criteria:** This award recognizes a **bell person** in a non-management, non-supervisory position who consistently **demonstrates brand service skills**, while interacting and engaging with guests. This individual is **well organized**, has **great attention to detail**, the ability to **prioritize tasks and takes ownership of any guest problem/issues**. They demonstrate **excellent knowledge and application of hotel policies and procedures** and **effectively communicate with guests and team members** to ensure a **high stand of customer service**.

**Questions:** You must answer ALL questions in the space provided. Please DO NOT surpass the word count allotted.

1) Describe how the nominee meets the criteria for the Bell Person Ambassador of the Year described above. Please outline specific actions taken and service offered that makes the nominee an outstanding ambassador and champion of the hotel community (MAXIMUM 2,000 characters with spaces)

2. Please provide, if available, any supporting details, comments shared from customers/supervisors, any relevant awards won by the nominee that would be applicable for this award and shows what makes the nominee stand out. (MAX 2,000 characters with spaces).

*PLEASE PRINT & SUBMIT FIVE (5) DOUBLE SIDED COPIES OF EACH NOMINATION*  
*Nomination Deadline: Friday, March 1<sup>st</sup> 2019 by 12 noon (by mail/courier only- no online submissions available)*  
*GTHA Office address: 207 Queens Quay West, Suite 404, Toronto, ON M5J 1A7*