



Nominee Name: \_\_\_\_\_ Job Title: \_\_\_\_\_

Hotel Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Nominee must be past their probation period. Please provide the number of years and/ or months nominee works in:

Current position: \_\_\_\_\_ Current hotel: \_\_\_\_\_

**AWARD CRITERIA:** *This award recognizes a non-management/ non-supervisory housekeeping associate (Houseperson, Lobby Attendant, Runner, Coordinator, etc.), who is not a Room Attendant. This individual has excellent attention to detail and proactively seeks the opportunity to provide superior service in order to enhance the customer experience. They are organized with a high focus and dedication to daily tasks that demonstrates exceptional service skills. They have a can-do attitude, friendly and professional demeanor that goes above and beyond for the team, proactively supports other departments within the hotel and takes ownership of any guest problem/ issues.*

**QUESTIONS:** You must answer ALL questions in the space provided. Please do not exceed the word count allotted.

1. Describe how the nominee meets the criteria for the **Housekeeping Support Services Ambassador of the Year** described above. Please outline specific actions taken and service offered that makes the nominee an outstanding ambassador and champion of the hotel community. (Maximum 2,000 characters with spaces)

PLEASE PRINT & SUBMIT FIVE (5) DOUBLE SIDED COPIES OF EACH NOMINATION

Nomination Deadline: Friday, March 9, 2018 by 12 noon (by mail/courier only – no online submissions available)

GTHA Office address: 207 Queens Quay W, Suite 404, Toronto, ON M5J 1A7

2. Please provide if available, any supporting details, comments shared from consumers/ supervisors, any relevant awards won by the nominee that would be applicable for this award and show what makes the nominee stand out. (Maximum 2,000 characters with spaces)

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