



## 2022 HOUSEKEEPING SUPPORT SERVICES AMBASSADOR OF THE YEAR

Nominee Name: \_\_\_\_\_ Job Title: \_\_\_\_\_

Hotel Name: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Postal Code: \_\_\_\_\_

*Nominees must be past their probation period. Please provide the # of years and/or months the nominee has worked in:*

Current position: \_\_\_\_\_ Current hotel: \_\_\_\_\_

*By checking this box, you agree that the supporting information included in this application may be shared publicly through various media channels including but not limited to the GTHA's social media accounts, website, newsletters and promotional videos. The supporting information will remain anonymous.*

**Award Criteria:** This award recognizes a non-management, non-supervisory **housekeeping associate** (i.e.: house person, lobby attendant, runner, coordinator etc) who is **NOT** a Room Attendant. This individual has **excellent attention to detail** and proactively seeks the opportunity to **provide superior service** in order to enhance the customer experience. They are **organized** with a high focus and dedication to daily tasks that **demonstrates exceptional service skills**. They have a **can-do attitude, friendly and professional demeanor** that goes **above and beyond for the team**, proactively **supports other departments** within the hotel and **takes ownership of any guest problems/issues**.

**Questions:** You must answer ALL questions in the space provided. Please DO NOT surpass the word count allotted.

1) Describe how the nominee meets the criteria for the Housekeeping Support Services Ambassador of the Year described above. Please outline specific actions taken and service offered that makes the nominee an outstanding ambassador and champion of the hotel community (MAXIMUM 2,000 characters with spaces)

**2022 HOUSEKEEPING SUPPORT SERVICES  
AMBASSADOR OF THE YEAR**

2) Please provide, if available, any supporting details, comments shared from customers/supervisors, any relevant awards won by the nominee that would be applicable for this award and shows what makes the nominee stand out. (MAX 2,000 characters with spaces).

**PLEASE PRINT & SUBMIT FIVE (5) DOUBLE SIDED COPIES OF EACH NOMINATION**

**Nomination Deadline: Friday, October 7<sup>th</sup>, 2022 by 12 noon** (by mail/courier only- no online submissions available)  
GTHA Office address: 207 Queens Quay West, Suite 404, Toronto, ON M5J 1A7